



Internet Banking Notes

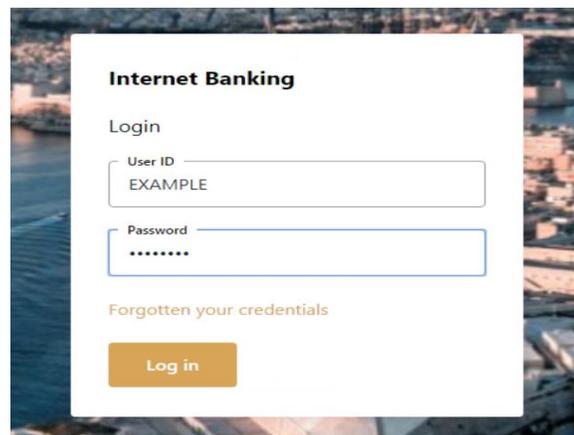
fcmbank.com.mt

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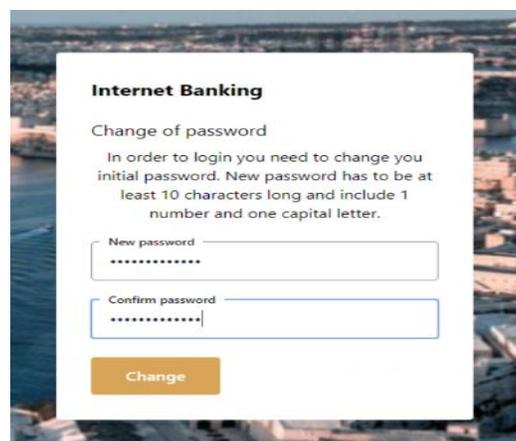
1. First log in for your Internet Banking

1. Log on to ibanking.fcmbank.com.mt
2. Enter your *User ID* and *One-Time-Password*, which have been sent SMS . Click on the Next Log in button to proceed.



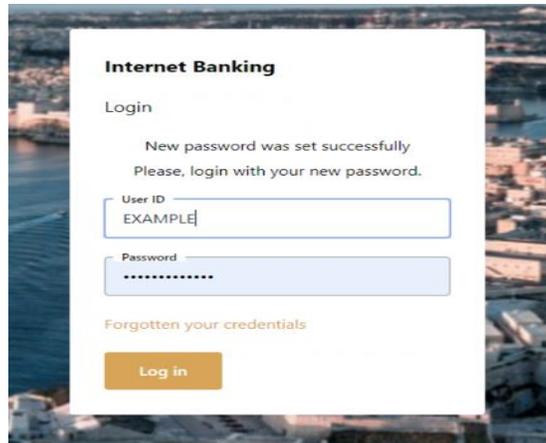
The screenshot shows the 'Internet Banking' login interface. It features a white card with a blue border on a background of a coastal town. The card is titled 'Internet Banking' and has a 'Login' section. Below the title, there are two input fields: 'User ID' with the text 'EXAMPLE' and 'Password' with seven asterisks. A link 'Forgotten your credentials' is positioned below the password field. At the bottom of the card is a blue 'Log in' button.

3. Fill in the required fields.
 - Enter a *new password* (It is important to remember this password to log into your internet banking account). Password should contain both upper and lower case characters as well as numbers and should be at least 10 characters in length;
 - *confirm your new password*
 - Click on to the *Change button* to proceed.



The screenshot shows the 'Internet Banking' 'Change of password' interface. It features a white card with a blue border on a background of a coastal town. The card is titled 'Internet Banking' and has a 'Change of password' section. Below the title, there is a message: 'In order to login you need to change you initial password. New password has to be at least 10 characters long and include 1 number and one capital letter.' Below the message are two input fields: 'New password' with ten asterisks and 'Confirm password' with ten asterisks. At the bottom of the card is a blue 'Change' button.

4. A confirmation message will appear. In order to log into your internet banking account with your newly set password must be used.



Internet Banking

Login

New password was set successfully
Please, login with your new password.

User ID
EXAMPLE

Password
.....

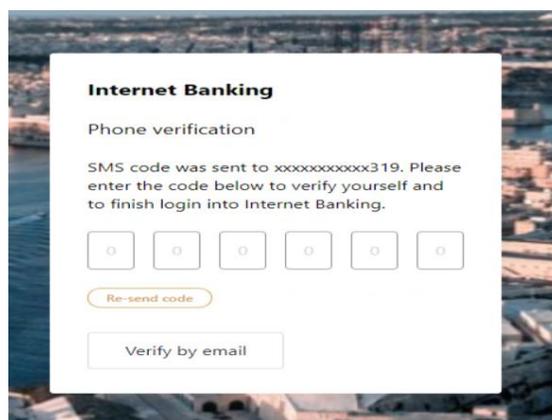
[Forgotten your credentials](#)

[Log in](#)

5. To continue, an authentication code is required. An *authentication code* will be sent by SMS to your pre-registered mobile phone number. The SMS will be sent from FCM Bank and is a 6-digit code.

Your authentication code
is: [497092](#)

6. Enter the *authentication code*.



Internet Banking

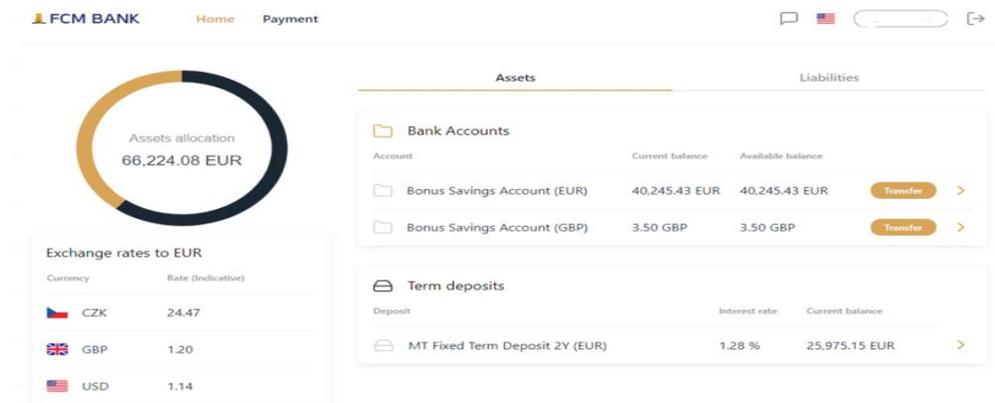
Phone verification

SMS code was sent to xxxxxxxxxxx319. Please enter the code below to verify yourself and to finish login into Internet Banking.

[Re-send code](#)

[Verify by email](#)

7. Upon successful login, this will take you to the *HOME* page.



2. Logging in to your internet banking

1. Enter your *User ID* and *Password*. Click on the *Continue* button in order to proceed.

Internet Banking 

Login

User ID

Password

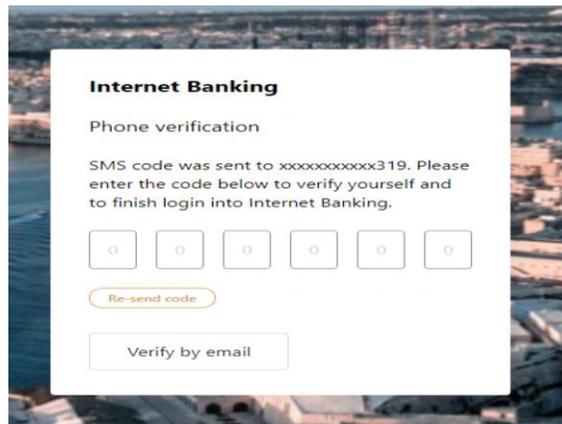
[Forgotten your credentials](#)

[Log in](#)

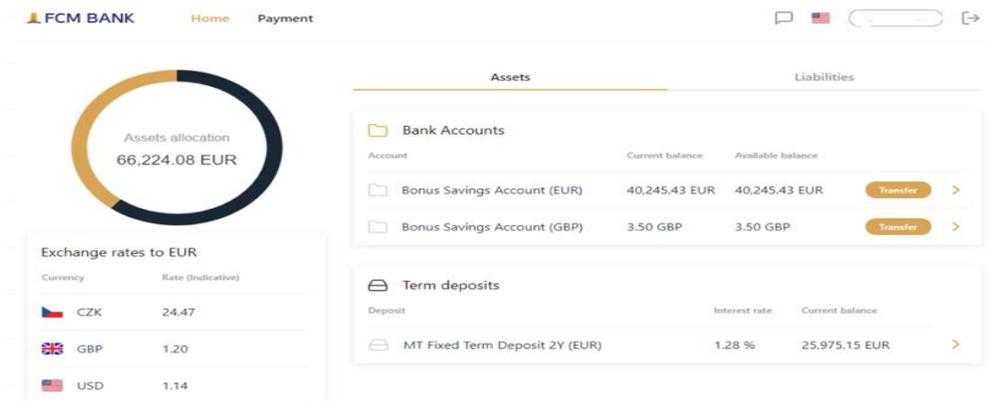
2. An *authentication code* will be sent by SMS to your pre-registered mobile phone number. The SMS will be sent from FCM Bank and is a 6 digit code.

Your authentication code
is: [497092](#)

3. Enter the *authentication code*. Click the *Submit button* to log into your Internet banking account.



4. Upon successful login, this will take you to the *HOME* page.



3. Making a Payment

Payment

The screenshot shows a 'Payment details' form with the following fields:

- From:** A dropdown menu with a downward arrow.
- To:** A dropdown menu with a downward arrow.
- Amount:** A text input field containing the value '100'.
- Currency:** A dropdown menu with a downward arrow showing 'EUR'.

Below the form is an orange button labeled 'Continue'.

1. To make a payment, log into your internet banking account and select *Payment* from the top menu. Choose the account from which you would like to originate payment (note: payments can only be performed from your variable term savings account) and click *Make a Payment*.
2. From the drop-down box under *To Account* select your linked bank account (this is prefilled and was provided upon application creation).
3. Insert the required amount you wish to transfer to your linked bank account.
4. Under the *Date* section, you have the option to select whether you would like the payment to leave your account immediately or on a specified date.
5. Press the *continue* button to proceed.

8. Confirmation of payment.

Payment



Payment successful

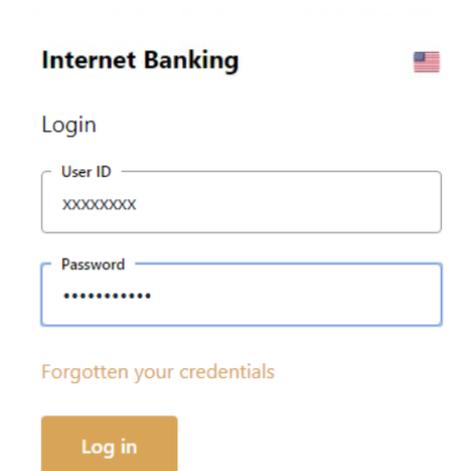
Payment submitted for processing.

New payment

Close

4. Changing your Password

1. Open the Log in Screen and click on *Forgotten your credentials*



Internet Banking 

Login

User ID
XXXXXXXX

Password

[Forgotten your credentials](#)

Log in

2. Enter your User ID
3. You will receive an Email with a link to reset the password
4. A code will be sent out per SMS

5. Enter the code

Internet Banking

Restore forgotten password

One time password to confirm change of password change has been sent to your phone number (xxxxxxxxxx319). Please type in your OTP:

[Re-send code](#)

6. Choose new password and confirm

Internet Banking

Forgotten login details

New password has to be at least 10 characters long and include 1 number and one capital letter.

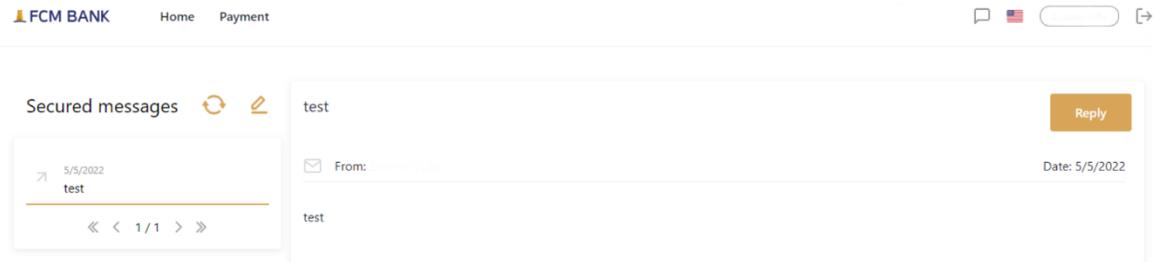
New password

Confirm password

[Change password](#)

5. Manage Secure Messages

1. Log into your internet banking and click on the *message* icon from the top menu. Any secure messages that you have sent to FCM Bank or have received from FCM Bank will be stored here for viewing.



6. Sending a Secure Message

1. Log into your internet banking and click on the *message* icon from the top menu.
2. Click on the *pen* icon to write a secure message to FCM Bank

Secured messages  

5/5/2022
test

« < 1/1 > »

New message

To: FCM Bank 11:24

Subject

Message

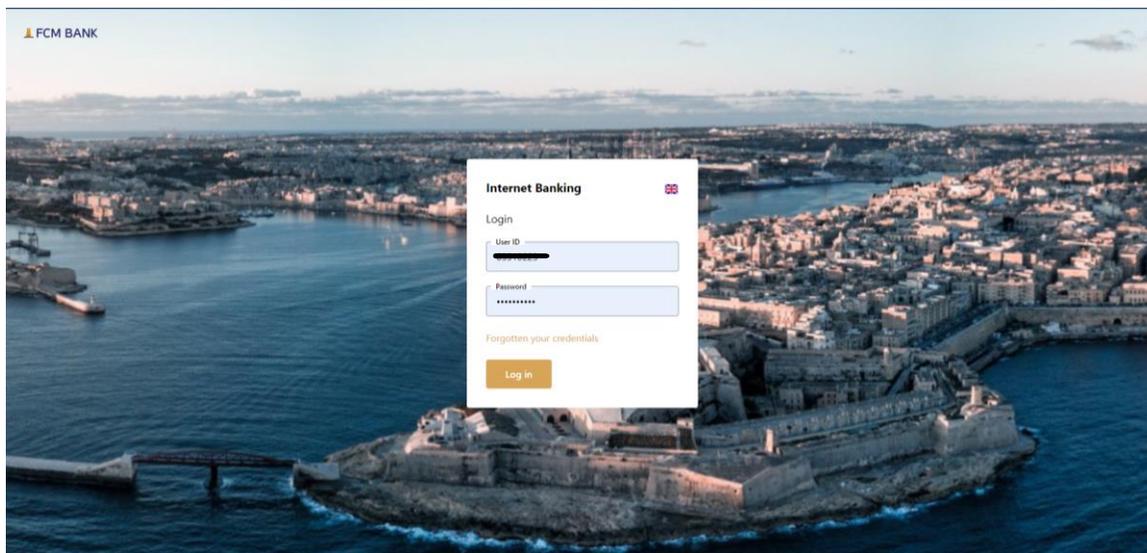
Attach file +

Send message Cancel

3. Write the message and add attachment is needed
4. Click *send message*

7. Downloading / Printing PDF Bank Statement

1. Login into the internet banking.



2. Choose the account for which statement you would like to download:

Bank Accounts		Current balance	Available balance	
Account				
MT Savings Account (EUR) IBAN MT FCMF 3501 3000 0000 0010 00		2,008.29 EUR	2,008.29 EUR	+ >
MT Savings Account (EUR) IBAN MT FCMF 3501 3000 0000 0010 00		4,017.51 EUR	4,017.51 EUR	+ >

3. Click on the 'Regular Statements' Tab

The screenshot displays the FCM BANK interface for an MT Savings Account (EUR). At the top, the navigation bar includes the bank logo, 'Home', and a 'Payment' dropdown menu. On the right, there are icons for chat, notifications, a language selector (UK flag), a search bar, and a share icon.

The main content area is titled 'MT Savings Account (EUR)'. It features two balance boxes: 'Current balance' and 'Available balance', both showing 4,017.51 EUR. Below these is a 'Payment' button and a line graph with red and green data points.

The 'Transaction history' tab is active, showing a list of transactions for January 2024. A single transaction is visible: 09/01/2024, amount 1000, with a download icon and a PDF filename '_2024-01-09.pdf'.

The 'Account details' section provides the following information:
Account number: 100062957
IBAN: MT FCMF350130000000001000
SWIFT/BIC: FCMFMTMTXXX

An 'Account details' button is located at the bottom right of the account details section.

4. Click on the download button for the statement to be generated. The statement can be saved or printed.

January 2024			
09/01/2024		1000	_2024-01-09.pdf

